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NEWS RELEASE

Southwest Airlines Expands Nonstop Hawaiian Island Service from Silicon Valley's Airport with New Flights to Lihue and Kona

-- Carrier Now Offers Flights to Four Main Hawaiian Islands --

San Jose, Calif. – <u>Southwest Airlines</u> launches nonstop flights to Lihue, Kauai (LIH) and Kona (KOA), on the Island of Hawaii, from <u>Mineta San Jose International Airport</u> (SJC) on January 19 and January 21, respectively. With the addition of these two destinations, Southwest now offers nonstop service from San Jose to all four main islands in Hawaii. Southwest will operate B737-800 aircraft on the two new routes. Flight details and bookings are now available on Southwest.com/Hawaii.

"The Hawaiian Islands continue to be an in-demand destination year-round from Silicon Valley, and we are pleased that Southwest Airlines has responded by adding service to meet our community's needs," said SJC's Director of Aviation John Aitken. "Kauai and the Big Island of Hawaii are popular leisure destinations and are now more accessible through Southwest's competitive fares and excellent service levels."

Lihue flights are offered initially four days per week (on Mon/Wed/Fri/Sun) with Kona service offered thrice-weekly (on Tue/Thu/Sat). Both flights will be offered daily beginning the first week of March for the peak-summer season ahead. These new flights are in addition to Southwest's existing daily, nonstop flights between SJC and both Honolulu (Oahu) and Kahului (Maui), which began in May 2019. The carrier also offers 38 flights a day among five airports in Hawaii, including Hilo International Airport as of this coming Sunday.

Nonstop service from SJC to the Hawaiian Islands is also offered on these carriers:

- Alaska Airlines: Honolulu, Kona, Kahului, and Lihue all daily for summer 2020.
- Hawaiian Airlines: Honolulu and Kahului, both daily.

SJC: Transforming How Silicon Valley Travels

Mineta San Jose International Airport (SJC) is Silicon Valley's airport, a self-supporting enterprise owned and operated by the City of San Jose. The airport, now in its 71st year, served 15,6 million passengers in 2019, with 450 peak daily departures and arrivals on 13 international and domestic carriers to 50+ nonstop destinations. SJC has been one of America's fastest-growing major airports by passenger percent growth for the past four consecutive years. For more airport information, visit <a href="https://example.com/representation-repr

ABOUT SOUTHWEST AIRLINES CO.

In its 49th year of service, Dallas-based <u>Southwest Airlines Co.</u> (NYSE: LUV) continues to differentiate itself from other air carriers with exemplary Customer Service delivered by more than 58,000 Employees to a Customer base topping 120 million passengers annually. *Southwest became the nation's largest domestic air carrier in 2003 and maintains that ranking based on the U.S. Department of Transportation's most recent reporting of domestic originating passengers boarded. In peak travel seasons, Southwest operates more than 4,000 weekday departures among a network of 102 destinations in the United States and 10 additional countries. Southwest has announced its intention to serve Hawaii, subject to requisite governmental approvals.

Southwest coined <u>Iransfarency</u>® to describe its purposed philosophy of treating Customers honestly and fairly, and low fares actually staying low. Southwest is the only major U.S. airline to offer bags fly free® to everyone (first and second checked pieces of luggage, size and weight limits apply, some carriers offer free checked bags on select routes or in qualified circumstances), and there are no change fees, though fare differences might apply.

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