

Attachment A: Role Based Training – Training Requirements per Function

	Badge Requirements				Role Specific Training Modules				
	Orientation	Security Badge	Basic Security	Customer Service Overview	Ramp Drivers Permit	Ramp Area Safety	Vehicle Inspect	Customer Service	ADA Awareness
Gate/Ticket Agents	X	Sterile	X	X				X	X
Skycaps	X	AIB	X	X				X	X
Baggage Handlers	X	SIDA	X	X	X	X			
Wheelchair Escorts**	X	SIDA	X	X		X		X	X
Food/Beverage Concessions	X	Sterile*	X	X	S*	S*		X	X
Retail Concessions	X	Sterile*	X	X	S*	S*		X	X
Security Guards	X	SIDA	X	X	X	X	X		
Aircraft Tow In / Push Back	X	SIDA	X	X	X	X			
Groundcrew/Wingwalkers	X	SIDA	X	X	X	X			
Aircraft Interior Cleaning	X	SIDA	X	X	X	X			
Aircraft/Equip Washing	X	SIDA	X	X	X	X			
General Aircraft Maintenance	X	SIDA	X	X	X	X			
Mechanics	X	SIDA	X	X	X	X			
Engine Oil Servicing	X	SIDA	X	X	X	X			
Aircraft Fueling	X	SIDA	X	X	X	X			
GS Vehicle Fueling	X	SIDA	X	X	X	X			
Water/Lavatory Servicing	X	SIDA	X	X	X	X			
Electrical/Air Power Servicing	X	SIDA	X	X	X	X			
Aircraft Catering Services	X	SIDA	X	X	X	X			
Cargo Carriers	X	SIDA	X	X	X	X			
Car Rental Agencies	X	n/a	X	X				X	X
Airport Shuttle	X	SIDA	X	X	X				
Parking Lot Attendants	X	AIB	X	X				X	X
Custodial	X	SIDA	X	X	S	S		X	X
Facility Maintenance	X	SIDA	X	X	S	S			
Fixed Base Operators	X	Non-SIDA	X	X	S	X		X	

X Typically

S Sometimes

* Some travel airside for product deliveries

** Also serve as Wing Guards